

# smartglass

## Warranty

Smartglass International shall warrant for five years the satisfactory performance of the partition which includes Smartglass panel, framing if supplied, glass glazing if installed by Smartglass, anchorage and electronics as detailed by the specifications and approved drawings. In all instances warranty will be void if glass or wiring has been tampered with or in any other way worked on by others. Warranty will also be void if sealing materials other than those supplied by, or expressly approved by Smartglass International have been used in the installation of the Smartglass panels. In no instance will the liability under warranty exceed the original invoice value of the defective glass.

Smartglass warrants that the physically tangible hardware products delivered to you should be free from defects in materials and workmanship, assuming normal use, for a period of two years from the date of invoice unless otherwise specified. Smartglass International's sole obligation in the event of a breach in warranty is to repair or replace the defective products. Customers should promptly notify Smartglass International of any defect in products delivered there under and, upon obtaining return authorisation, ship the defective goods to Smartglass for analysis. Smartglass will bear the expenses to repair or replace the products supplied but will not accept any costs incurred by others which are associated with access, removal or replacement/installation of the goods. Smartglass is not responsible for products damaged by external events such as, but not limited to, catastrophe, improper use/maintenance or use of unauthorised parts.